CSE Year	No. of OBC candidates who were selected at general standard
CSE-2005	31
CSE-2004	29
CSE-2003	36
CSE-2002	20
CSE-2001	34

(c) and (d) Rule 16(2) of Civil Services Examination Rules provides that "while making service allocation, the candidates belonging to the Scheduled Castes, the Scheduled Tribes or Other Backward Classes recommended against Unreserved Vacancies may be adjusted against Reserved vacancies by the Government, if by this process they get a service of higher choice in the order of their preference." As such, candidates belonging to SC/ST/OBC categories who have not availed themselves of any of the concessions or relaxations in the eligibility or selection criteria at at stage of the examination and who have qualified on general qualifying standards, are adjusted against the reserved quota for them, only if such adjustment enables them to be allocated to a service of higher choice in order of their preference.

Four Lanes on NH-203

*148. MS. PRAMILA BOHIDAR:
SHRI B.J. PANDA:

Will the Minister of SHIPPING, ROAD TRANSPORT AND HIGHWAYS be pleased to state:

(a) whether it is proposed to construct four lanes on NH-203 from Bhubaneswar to Puri;

(b) if so, the status of the project; and

(c) the time-frame within which it would be started and completed?

THE MINISTER OF SHIPPING, ROAD TRANSPORT AND HIGHWAYS (SHRI T.R. BAALU): (a) Yes, Sir.

(b) Draft Preliminary Project Report is ready and the Preparation of Detailed Project Report has been taken up.

(c) It is too early to indicate the time frame for commencement and completion of the project, which will depend on the response from the Build, Operate and Transfer (BOT) entrepreneurs.

Unwanted commercial messages

*149. SHRI S.M. LALJAN BASHA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government are aware that all private telecom companies entertain complaints and redressal of grievance and requests like stopping of unwanted commercial messages only if they are made 'Online' through the internet;

(b) if so, whether Government have made any effort to direct, induce, promote or advise all private telecom operators to have at least one fixed office for every lakh subscribers;

(c) the reasons for Government ignoring the constant harassment of subscribers who are being bombarded with hundreds of unwanted commercial messages every day and night; and

(d) the steps proposed to stop this harassment of millions of people?

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI DAYANIDHI MARAN): (a) and (b) Sir, private telecom companies entertain service related requests/complaints from their customers through various channels such as customer care helpline, e-mail, post, walk-in at customer relationship centres/show rooms, Short Messaging Service (SMS) and/or company website.

Service Providers have been asked to set up consumer redressal mechanism at following levels:

(i) Call Centre level.

(ii) An Appellate Authority within service provider's organization.